

# Responsible Wood® Forest Management System Summary Report

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***Manulife Investment Management Forest Management NZ  
Ltd***

*Certificate # SCS-NZS-001*

Surveillance audit

*SCS Contact:*

**Brendan Grady**

Forest Management Certification

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## SECTION A – PUBLIC SUMMARY REPORT

### 1. General Information

#### 1.1 Name and Contact Information

<b>Organization name</b>	Manulife Forest Management (NZ) Limited		
<b>Contact person</b>	Chris Barnes		
<b>Address</b>	Unit 5, 120 Hamilton Street, Tauranga, New Zealand 3110 PO Box 13404, Tauranga, New Zealand 3141	<b>Telephone</b>	+64 7 571 7915
		<b>Fax</b>	+64 7 571 7920
		<b>e-mail</b>	kellem@hrng.com
		<b>Website</b>	www.hfm.nz

#### 1.2 AFS/ PEFC Sales Information

<input checked="" type="checkbox"/> AFS/ PEFC Sales contact information same as above.			
<b>AFS/ PEFC salesperson</b>			
<b>Address</b>		<b>Telephone</b>	
		<b>Fax</b>	
		<b>e-mail</b>	
		<b>Website</b>	

#### 1.3 Scope of Certificate

Any changes in the scope of the certification since the previous audit are highlighted in **yellow** in the tables below.

<b>Certificate Code</b>	SCS-NZS-001		
<b>Certification Statement</b>	The scope of the certificate includes all forest management activities associated with the Manulife Forest Management NZ Ltd sustainable forest management system within the Defined Forest Area (DFA). Activities include the planning, establishment, maintenance, roading, harvest, transport, and sale of trade of forest products. MFM has sufficient control over any contracting or outsourcing of forest management planning and activities to ensure compliance to applicable certification requirements. More information regarding Hancock, including a link to its Forest Management Plan can be found at <a href="http://hfm.nz">http://hfm.nz</a> and maps here, <a href="http://hfm.nz/about-us/">http://hfm.nz/about-us/</a> .		
<b>Certificate Type</b>	<input checked="" type="checkbox"/> Single Site		<input type="checkbox"/> Multiple Sites
	<input type="checkbox"/> Group		
<b># Sites and/or Group Members (if applicable)</b>			
<b>Total DFA hectares in certificate</b>	208,178 ha		
	Area (ha):		

Description of DFA(s) as Advised to AFS Limited	Area (ha):			
	Area (ha):			
	Area (ha):			
	Refer to publicly available maps and information about the DFA(s) provided by Manulife Investment Management Forest Management NZ Ltd on its website or upon request via the contact person cited at the beginning of this report.			
Applicable Standards/ Guidance	<input type="checkbox"/> AS4708-2013 (Australian Standard® for Sustainable Forest Management) / NZS4708-2014 (New Zealand Standard® for Sustainable Forest Management)			
	<input checked="" type="checkbox"/> AS4708 GN02-2013 (Guidance for the certification of group forest management)			
	<input checked="" type="checkbox"/> If combined, joint, or integrated with another forest certification scheme, list scheme and describe use here: <a href="#">FSC-STD-NZL-02-2023 Plantations EN. The FSC Forest Stewardship Standard for New Zealand</a>			
Type of Audit	<input type="checkbox"/> Evaluation/ re-evaluation	<input type="checkbox"/> 1 <sup>st</sup> annual surveillance audit	<input type="checkbox"/> 2 <sup>nd</sup> annual surveillance audit	<input checked="" type="checkbox"/> 3 <sup>rd</sup> annual surveillance audit
	<input type="checkbox"/> Special audit ( <i>explain</i> ):			
Forest Management Type	<input type="checkbox"/> Plantation		<input type="checkbox"/> Natural/ semi-natural	
Forest Product Type(s)	<input type="checkbox"/> Roundwood		<input type="checkbox"/> Chips	
	<input type="checkbox"/> Non-timber Forest Products		<input type="checkbox"/> Other ( <i>describe</i> ):	
Species (Common and Scientific Name(s))	Radiata Pine ( <i>Pinus radiata</i> ); some Douglas Fir ( <i>Pseudotsuga menziesii</i> ), mixed eucalypt species			

Statement on the conformity and effectiveness of the management system together with a summary of the evidence	<p>Manulife Forest Management (NZ) Ltd continue to implement a forest management system in conformance with the requirements of NZS4708-2014.</p> <p>The comprehensive and prescriptive harvest planning framework that continues to be implemented across all the MFM regions demonstrates a consistency in documentation used and implementation of work practices throughout the company. MFM staff and contractors display a high level of capability and professionalism in the delivery of forest management services and overall conformance to this standard.</p>	
RW Logos/labels	<input checked="" type="checkbox"/> Logo checked and conformant (no non-conformities issued) <input type="checkbox"/> Logo checked, and Nonconformities issued	
Certification Recommendation by Audit Team to SCS	<input checked="" type="checkbox"/> Continued certification is recommended, subject to the Organization meeting deadlines to response any findings issued.	<input type="checkbox"/> Continued certification is not recommended ( <i>explain</i> ):



## 2. Audit Dates and Activities

### 2.1 Audit Itinerary and Activities Summary

<b>Date of Audit</b>	17 <sup>th</sup> to 20 <sup>th</sup> April 2023
<b>Auditor(s)</b>	Graeme Lea, Lead Auditor and Kimberly Robertson, Auditor for onsite visits in the MFM NZ Eastern and Central Regions.
<b>Criteria</b>	Indicators 0.1 and 0.2. criteria 1,2,3,4 and 8
<b>Detailed Site Notes</b>	Detailed itinerary and site notes are in Appendix 2, <i>Detailed Audit Itinerary and Site Notes</i> .

<b>Any deviations from the audit plan and their reasons, if applicable:</b>	<input type="checkbox"/> If this is a remote audit due to Covid-19, check here and describe ICT below.
<b>Summary of most important observations, positive as well as negative, regarding implementation and effectiveness of the Forest Management System:</b>	<p>The review of the Forest management System to confirm its ongoing adequacy, effectiveness and suitability has been completed (as a hybrid audit) and was based on the review of documentation in compliance with the standard requirements.</p> <p>MFM continues to innovate, review and maintain a strong focus on retaining a significant management system and a robust safety culture, and this is evident from site visits conducted by the onsite auditor as well as documentation review (both on site and remotely) which observed a high level of awareness by forest workers of risks/hazards and controls related to their operational activities.</p> <p>One minor CAR was issued as a result of this surveillance audit relating to the MFM NZ company restructuring and stakeholder perceptions of changes.</p>
<b>Significant changes, if any, that affect the management system of the client since the last audit took place:</b>	There has been a company restructuring that impacted middle management (Regional Managers) now replaced by national managers with a companywide operational focus rather than a regional perspective
<b>Effectiveness of taken corrective actions regarding previously identified nonconformities, if applicable:</b>	Previous corrective actions were effectively corrected and implemented by MFM.
<b>Unresolved issues (if identified):</b>	There are currently no unresolved issues for this certificate

## 2.2 Confirmation of Meeting Audit Objectives

The objectives for this audit included:

- a. Determination of the conformity of the client's management system, or parts of it, with audit criteria (Selected Objectives, Performance Measures, and/or Indicators).
- b. Determination of the ability of the management system to ensure the client meets applicable statutory, regulatory and contractual requirements.
- c. Determination of the effectiveness of the management system to ensure the client can reasonably expect to achieve specified objectives.
- d. As applicable, identification of areas for potential improvement of the management system.

Audit Objectives were met	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> If no, provide an explanation:
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